

# 2009 Order Form

Mail to: ASIATICA, P.O. Box 270, Lewisberry, PA 17339

Telephone: (717) 938-8677 (No phone orders please.)

E-mail Address: asiatica@nni.com

Fax. (717) 938-0771

website: <http://www.asiaticanursery.com>

## Please Print Clearly

Name:		
Business:		
<b>Mailing Address</b>		
Address:		
City:	State:	Zip:
<b>Shipping Address</b>		
(Street Address Required for FedEx. Delivery Signature required for FedEx Orders over \$499 and US Priority Mail Orders over \$200)		
Address:		
City:	State:	Zip:
Phone: ( )	Fax: ( )	
E-Mail Address:		
<b>Payment by:</b> <input type="checkbox"/> American Express <input type="checkbox"/> Mastercard <input type="checkbox"/> Visa <input type="checkbox"/> Check <input type="checkbox"/> Money Order		
Credit Card Number:		Exp. Date:
Signature:		CVV Code*:
Shipping Options: <input type="checkbox"/> FedEx 2nd Day (Preferred) <input type="checkbox"/> US Priority Mail		
(Same Charge) (Signature required for Orders over \$499) (Signature required for Orders over \$200)		
Requested Ship Dates:		
Ship Dates to Avoid		

## How Do I Order?

We are mail-order only. We do not sell plants at the nursery and we do not accept telephone orders. Please order using our on-line shopping cart, or send your order by fax or mail. Contact information is inside the front cover. We do not hold plants without payment. We accept checks, money orders, Visa, Mastercard, and American Express as payment. We do not substitute unless you specify substitutions. Please give us a daytime telephone number in case there are questions about your order.

## Shipping

Spring shipping for 2009 is March 2 to June 26. We usually ship on Monday and Tuesday, weather permitting. We use Federal Express 2nd Day and US Postal Service Priority Mail insured only. Federal Express requires a street address and telephone number. Federal Express packages valued at over \$500.00 and US Priority Mail packages valued over \$200.00 require a signature at delivery. At busy times of the year we often have a backlog of orders to ship, so it might not be possible to ship your order immediately after receiving the order.

There is no minimum order, but there is a minimum shipping charge for each shipping region. This basic charge covers two plant units. Our shipping charges are based on what we actually spent on shipping the previous year.

## Plant Arrival

It is essential to unpack plants immediately. If you see a problem, let us know right away (please see our guarantee). It might be necessary for you to return the plant to us.

If the plants that you ordered are meant for the outdoor garden, plant them as soon as possible if the ground is not frozen. If planting in late fall, cover the plants with a loose mesh of something like evergreen branches for protection and to reduce frost heaving. Otherwise, dormant plants can be held in cold frames or a cold greenhouse for planting in spring.

The pots we use for growing are not large enough for long-term maintenance of the plants. Please shift plants to the next size larger pot as soon as possible. Bare-root plants should be planted or potted immediately; give them protection from climatic extremes and careful watering until they are re-established. Always use a well-drained soil mix for potting.

## Spring Shipping Dates:

**March 2 - June 26, 2009**

Certain items such as dormant Arisaemas may be shipped through March, weather permitting.

## Sales Tax

For orders shipped to Pennsylvania addresses add 6% of total plant, shipping and book cost.

## Gift Certificates

Gift certificates may be purchased online or by sending in a paper order. To shop online, visit our website and click on "Gift Certificates" in the top menu bar.

## Guarantee

It is our responsibility to you to deliver living, healthy, correctly named plants. If we don't live up to our responsibility, let us know right away, by email at [asiatica@nni.com](mailto:asiatica@nni.com), or leave a telephone message at 717-938-8677. We deal with problems on a case-by-case basis; in some cases we might ask you to return the plant. If we don't hear about a problem right away, we might miss the opportunity to have the plant returned and keep it alive.

We do not guarantee that anyone will be successful growing our plants, because we cannot control the culture of the plant after we ship it. If you are not familiar with the needs of a plant that you want to order, please do some research or ask us for advice in advance. Some of our plants have specialized requirements, and a few challenge even experienced gardeners. Part of the gardening experience is learning by trial and error. Every gardener kills plants and we are no exception.

In any case, our responsibility is limited to the price of the plant. We will refund, replace, or issue credit for a future purchase at our discretion, depending on the circumstances. We want to have happy customers and we will do our best to find a fair solution when problems occur.

